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ITIL Lite - A Roadmap to Full or Partial ITIL Implementation. For many reasons, current economic climate being one of them, not every organization can adopt, or wants to adopt the whole of ITIL V3. Does this mean that they should forget ITIL or adopt v2. No of course it doesn't after all ITIL is a framework designed to allow you to build the solution that meets your needs. This presentation ...

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ITIL ® is a Registered Trade Mark and a Registered Community Trade Mark of the Office of Government Commerce, and is Registered in the US Patent and Trademark Office. 1 ROADMAP One day Alice came to a fork in the road and saw a Cheshire cat in a tree. "Which road do I take?" she asked. "Where do you want to go?" was his response. "I ...

AN ITIL ROADMAP: DEVELOPING A SERVICE & PROCESS

ITIL Lite: A Road Map to Full Or Partial ITIL Implementation, 2012, 131 pages, Malcolm Fry, Stationery Office, 0113313837,

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Taking key points from Malcolm's book "ITIL Lite", this presentation provides a high level road map to partial v3 implementation. Who should watch this presentation: - Organizations that are adopting or are thinking of adopting ITIL v3.

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